

North Carolina Hospital Community Benefits Report

Hospital Name	Hugh Chatham Memorial Hospital
Time Period	FY 2017
Community Benefits	
A. Estimated Costs of Treating Charity Care Patients*	\$1,412,141
B. Estimated unreimbursed costs of treating Medicare patients*	\$10,413,891
C. Includes an adjustment in this period's Medicare revenues for extraordinary adjustments ¹ of:	\$112,728
D. Without this Medicare adjustment, Medicare losses would have been (B + C):	\$10,526,619
E. Estimated unreimbursed costs of treating Medicaid patients*	-\$1,594,797
F. Includes an adjustment in this period's Medicaid revenues for extraordinary adjustments ¹ of:	\$0
G. Without this Medicaid adjustment, Medicaid losses would have been (E + F):	-\$1,594,797
H. Estimated unreimbursed costs of treating patients from other means-tested government programs *	\$0
I. Includes an adjustment in this period's other means-tested government program revenues for extraordinary adjustments ¹ of:	\$0
J. Without this adjustment, other means-tested gov. program losses would have been (H + I):	\$0
K. Community health improvement services & community benefit operations	\$635,722
L. Health professions education	\$132,587
M. Subsidized health services ²	\$0
N. Research costs	\$0

O. Cash and in-kind contributions to community groups	\$9,770
P. Community Building Activities ³	\$8,425
Q. Total Community Benefits¹ with Settlements and Extraordinary Adjustments (A + B + E + H + K + L + M + N + O + P)	\$11,017,739
R. Total Community Benefits¹ without Settlements and Extraordinary Adjustments (A + D + G + J + K + L + M + N + O + P)	\$11,130,467
Bad Debt Costs	
S. Estimated costs of treating bad debt patients*	\$6,366,151

Notes:

(1) *Notes about prior period adjustments*

(2) *Notes about Subsidized health services*

(3) *Notes about Community building activities*

Hugh Chatham Memorial Hospital is focused on providing community support, consistent quality, excellent service and a remarkable work environment for our staff. HCMH has over 800 employees in all. The hospital is committed to improving the health of our communities in the Yadkin Valley region of North Carolina, one person at a time. It offers a full continuum of emergency, medical, surgical, rehabilitative and behavioral health services. Top programs include cancer services, cardiology, general surgery, behavioral, gastroenterology, imaging, neurology, obstetrics and gynecology, orthopedic and sports medicine, urgent care clinics located in the neighboring counties, pulmonology and rehabilitation services. The hospital also has a certified primary stroke center that has outreach activities. One example was providing baseline concussion screenings for the athletes from three local high schools. (Elkin City

Schools, Starmount High School, and Surry Central High School), for a variety of sports including basketball, cheerleading, football soccer, and tennis. Dr. Jonathan Snyder, Orthopedist, served on the sidelines to assist with first aid and to assess injuries for every football game at Elkin High School. Throughout the year, to teach people to recognize stroke warning signs that often come on suddenly, HCMH educated the public about a new acronym called BE FAST. Balance off, Blurred Eyes, Face drooping, Arm Weakness, Speech difficulty, and Time to call 9-1-1. HCMH also supported community organizations such as Project Lazarus Surry Coalition by allowing the group to meet at the hospital and by providing hospital staff as participants. It also provided hands-only CPR and AED use instruction to members of the community. The hospital also subsidized expenses for Grace Clinic of the Yadkin Valley, a free clinic located in Elkin, North Carolina that sees patients ages 18-64 with no medical insurance and who fall under the income at or less than 200 percent of the federal poverty level. A free, monthly series of classes is taught by a registered dietitian and certified diabetes educator were held at the hospital to educate adults about how to keep diabetes under control. HCMH also continued to offer 'Look Good.. Feel Better' a free national public service program that helps women undergoing cancer treatment learn to cope with their appearance and with side effects of treatment. A licensed cosmetologist volunteer teaches women how to enhance their appearance and materials are provided at no charge. Other community outreach included birthing classes and breastfeeding education.

Additional Information:

*Additional support received for any community benefit activities.
These amounts have not been netted from Total Community Benefits.*

\$0

URL with additional information about this community benefits report

[The Community Health Needs Assessment is published on the Hospital website.
http://www.hughchatham.org](http://www.hughchatham.org)

Other Notes

During the fiscal year, Hugh Chatham Memorial Hospital received several certifications, awards and rankings that demonstrate the hospital's continued benefit to the community: HCMH was recognized for the 3rd consecutive year with a 'Grade A' for patient safety by the national health care surveyors, Leapfrog Group. HCMH received the 2017 Women's Choice Award as one of America's Top 100 Hospitals for the Patient Safety and was also recognized among America's Best Stroke Centers. The American Heart Association and American Stroke Association recognized HCMH for Gold Plus honor roll elite, by the hospital achieving at least 24 consecutive months of 85% or higher adherence to all Get With the Guidelines Stroke Performance Achievement indicators. The primary service area includes nine zip codes roughly a fifteen mile diameter around Elkin, NC. The secondary service area includes an additional five zip codes widening the diameter to thirty miles around Elkin. Both of the above markets include part but not all of the NC counties of Wilkes, Alleghany, Yadkin, and Surry. Southern Virginia counties of Grayson, Patrick, and Carroll are also included. The area has an unemployment percentage at 3.7. Dobson, NC which is in the middle of Surry County, approx 10-15 miles is a federally designated medically underserved area. Within the primary and secondary service areas the average underinsured is 20% compared to 15.6% statewide of the under 65 age group. Hugh Chatham is the only hospital in the primary service area. Hugh Chatham support the local free clinic, Grace Clinic, thru volunteer staff and materials donated. We have approximately 100 volunteers throughout all departments in the hospital and associated entities during the year which log thousands of hours donated to our facility.

*** Footnotes:**

The costing methodology or source used to determine payer costs is:

- The ANDI methodology, which uses a facility-wide ratio of cost to charges as described in NCHA Community Benefits Guidelines.
- An internal cost accounting system, adjusted for community benefit reporting.
- An internal cost accounting system, adjusted for community benefit reporting, for all items except bad debt and charity care, which use in internal cost-to-charge ratio approach that is based on the methodology specified in the NCHA Community Benefits Guidelines.
- An internal cost-to-charge ratio approach that is based on the methodology specified in the NCHA Community Benefits Guidelines.

All costing methodologies do not double-count expenses reported in other community benefit items. For example, amounts reported in Subsidized Health Services do not also appear in Medicaid losses.

Last modified on August 15, 2018 1:45 PM