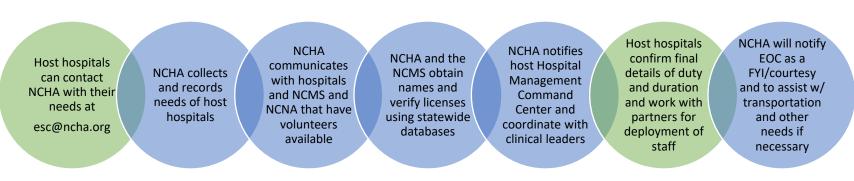
#### NCHA Emergency Staffing Coordination (esc@ncha.org)

Goal: to develop a staffing support plan that coordinates communication and streamlines a systematic mechanism in which NC Healthcare Association (NCHA), the NC Medical Society (NCMS) and the NC Nurses Association (NCNA) can receive requests and offers for staff and coordinate staff positioning for hospitals in need:

- Coordinate emergency staffing with CEOs, CNOs and CMOs
- Obtain lists of available staff and needed staff from hospitals, states etc.
- Work with the NC Board of Nursing and NC Medical Society to verify and approve licensure
- Conduit to support the CNO and the CMO in deployment of staff to their facilities
- Incorporate with current Qualivis Rapid Response agencies and other agencies as needed



# Frequently Asked Questions

#### What information does NCHA need from the host hospitals?

NCHA needs host hospitals to send the information on the type and number of health professionals needed, including their specialty/department where they are needed, EMR-preferred familiarity, length of time that coverage is needed for each type of professional, and other relevant information.

#### **NCHA Emergency Staffing Coordination Process**

## What information does NCHA need from the providing hospital?

NCHA needs the following information from the providing hospitals:

- name/qualification
- department where needed or where from; any additional credentials
- license held
- EMR familiarity

## What are the expectations of the volunteers?

The expectations are that volunteers will work three days of 12-hour shifts for a total of 36 hours. Volunteers should provide their license number so that NCHA, NCNA and NCMS can easily verify.

### What are the responsibilities of the host hospitals?

The host hospital should provide room and board; transportation to and from the site for the volunteers; and liability, insurance and workers compensation coverage for the volunteers. The host hospital should also track the hours of volunteers and file for any reimbursements with FEMA.