



North Carolina Just Culture Materials Pricing



North Carolina Quality Center

The NC Quality Center is proud to offer the Outcome Engenuity Just Culture Materials

The NC Quality Center through a licensing agreement with Outcome Engenuity, LLC is offering the **Just Culture Materials** at a discounted rate to all North Carolina hospitals and healthcare facilities. Below is a list of the items that we offer and their costs.

Just Culture Printed Materials

Item Number:	Item Title:	Item Description:	Item Price:
2013-01	Just Culture Health Care Managers Comprehensive Pack	<p>This pack includes everything that a manager needs to learn and implement the fundamentals of a Just Culture within his/her department. This great comprehensive pack includes:</p> <p><i>Just Culture Algorithm v3.2</i> <i>Event Investigation Toolkit</i> <i>Coaching and Mentoring Action Guide</i> <i>Just Culture for Managers - Workbook</i> <i>Just Culture for Managers - Online Course</i> <i>Event Investigation - Online Course</i> <i>Coaching and Mentoring - Online Course</i></p>	\$105.00/pack
2013-02	Just Culture for Healthcare Managers Workbook	<p>This workbook combination introduces managers to the principles of the Just Culture. This training guide covers the Three Duties of employees, the Three Manageable Behaviors, event investigation, systems design, and the use of the Just Culture Algorithm™ as a key decision making tool. Managers will be educated in concepts which create a safety-supportive culture, supporting an open reporting environment while holding employees accountable for their choices.</p>	\$35.00 each
2013-03	Just Culture Algorithm (Manager) v3.2	<p>The analytical heart of the Just Culture is the Just Culture Algorithm™. It will serve as a guide when managers address employees whose behaviors do not align with organizational values or procedural rules. Developed around the Three Duties, the Algorithm provides both the organization and the employee a method to ensure that breaches in the system will be dealt with in a consistent and just manner throughout the organization. The Algorithm is the answer key for evaluating employee behavioral choices. - Does not include on-line training</p> <p>Sold in Packs of 5</p>	\$64.00/pack
2013-05	Just Culture Algorithm (Physician) v1.2	<p>The analytical heart of the Just Culture is the Just Culture Algorithm™. It will serve as a guide when physicians address physicians whose behaviors do not align with organizational values or procedural rules. Developed around the Three Duties, the Algorithm provides both the organization and the physician a method to ensure that breaches in the system will be dealt with in a consistent and just manner throughout the organization. The Algorithm is the answer key for evaluating physicians behavioral choices.</p> <p>Sold in Packs of 5</p>	\$64.00/pack
2013-06	Safe Choices Facilitators Guide and DVD	<p>This training starts with the 28-minute movie, No Small Consequence. Managers follow the movie by facilitating an open discussion with their staff members. The discussion is reinforced by a Manager's facilitator guide, and a 25-minute "Producer's Commentary" of the movie. The 25-minute "Producer's Commentary" explains how staff should interpret the actions of those in the movie. Expectations are reinforced by the staff viewing six video vignettes.</p>	\$32.00 each
2013-07	Safe Choices - No Small Consequence DVD	<p>This DVD includes a theatrical movie and subsequent Producer's Commentary. Developed with the direction of industry specific leaders and experts, each Safe Choices™ Training Program carries viewers through an engaging experience using real life events in a dramatic 35 minute movie. Viewers are immersed in an emotionally engaging story around 5 main characters, their connectedness, and the behavioral choices that influence the events that occur. Reinforced by a 35-minute Producer's Commentary, the DVD challenges viewers on how to interpret the everyday actions and choices with regards to the Just Culture model - This does not include the Safe Choices Facilitators Guide</p>	\$12.00 each
2013-08	Event Investigation Tool Kit	<p>This product outlines the Five Rules of Causation necessary to effectively investigate events. Originally developed for use in the aviation industry, the model has been used extensively in numerous healthcare and other high-consequence organizations to identify and mitigate the risk of adverse events and accidents. This tool kit is recommended for all supervisors, front-line managers, and investigators.</p>	\$22.00/pack



Item Number:	Item Title:	Item Description:	Item Price:
2013-09	Coaching & Mentoring Action Guides	This action guide focuses on the skills necessary to coach and mentor within a Just Culture organization. Within a Just Culture, effective coaching and mentoring are principal tools in managing at-risk behavior. In the model, coaching is a supportive discussion with an employee about a choice that was made; providing positive feedback for safe behavioral choices and/or increasing awareness of risk involved in the choice by examining the consequences. This action guide is recommended for all managers who are tasked with influencing his/her staff's perceptions of risk	\$22.00 each
2013-10	Just Culture for Healthcare Overview Booklet	Just Culture for Healthcare Overview™ is a brief outline of the guiding principles of the Just Culture. This ten-page booklet highlights the areas of focus within the Just Culture and describes the five skills of Just Culture. The overview also includes a brief description of the three manageable behaviors: human error, at-risk behavior, and reckless behavior. Whether utilized as a brief introduction for new employees or as a daily reminder for those already trained, this overview is a useful reference guide for an entire organization striving to implement Just Culture. <i>Sold in Packs of 15</i>	\$94.00/pack
2016-01	Just Culture for Physician's Training Online Training and 1 Physician Algorithm	The Just Culture Physician's Training presents the concepts and ideals of Just Culture and how they would apply to Physicians and Physician Managers. Presented by Scott Griffith, President of Outcome Engenuity, this training includes a 20-minute video as an invaluable introductory tool for all physicians and those organizations desiring to bring all healthcare staff into the culture change. The training package also includes 1 Physician Algorithm.	\$32.00 each
Volume Discounts	Eligibility: NCHA Member Organizations.	Manager and Physician Algorithms 10% Discount: When you purchase 101 - 250 workbooks 20% Discount: When you purchase 250 - 500 workbooks	

How to Order Materials:

Go to the following link to place an order: <https://app.smartsheet.com/b/form?EQBCT=996424d416c2416b8aa7786d1fa875ab>

- ◆ Payment must be received before the order is placed with the printer.
- ◆ All orders will receive a detailed invoice including Tax and Shipping & Handling once an order is placed.

For more information on the NC Just Culture Materials contact Sarah Roberts at sroberts@ncha.org



Items: Coaching & Mentoring Action Guide, Just Culture for Healthcare Workbook, Just Culture Algorithm (Managers) v3.2, Event Investigation Toolkit, Just Culture Algorithm (Physicians) v1.2