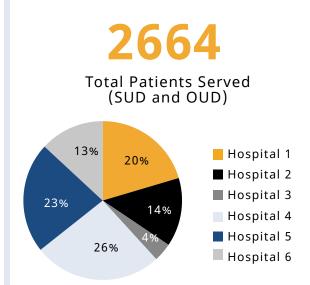
# ED Peer Support Program July Report

August 1, 2018 - June 30, 2019

Enrollment of Adults with Substance & Opioid Use Disorder (SUD & OUD)



#### The ED Peer Support Model

A pilot initiative to combat North Carolina's opioid crisis, the ED Peer Support Program uses certified peer support specialists (peers) to connect patients presenting with opioid overdose or opioid use disorder to treatment, recovery, and harm reduction supports.

#### **Total ED Visits**

Among ED Peer Support Participants



**▼53%** 



Year before Peer Contact (12 months)

After Peer Contact (up to 12 months) Decreases\* in ED visits and admissions reflect a similar drop in 30-day repeat ED visits at the three hospitals reporting data to Patient Ping.

#### **Mental Health**

Peers served a patient population experiencing comorbidity.

1 in 5 received mental health care in the year before peer contact.



## **Total Hospitalizations**

Among ED Peer Support Participants



Year before

Peer Contact

(12 months)

**▼**64%

1136

After Peer Contact (up to 12 months)

### **Total 30-Day Readmissions**

Among ED Peer Support Participants



**37**%

Year before Peer Contact (12 months) 772

After Peer Contact (up to 12 months)

Peers provided **empathetic**, **recovery-oriented support** to hundreds of patients in the ED with OUD or other SUDs.

Peers increased patient awareness of **recovery options**, sometimes providing **transportation vouchers** to physically get patients to recovery in the community.

#### Referrals from Peers

MAT

Harm reduction, mental health, housing, transportation, employment, health insurance

