

## NCHA Emergency Staffing Coordination (esc@ncha.org)

Goal: to develop a staffing support plan that coordinates communication and streamlines a systematic mechanism in which NC Healthcare Association (NCHA), the NC Medical Society (NCMS) and the NC Nurses Association (NCNA) can receive requests and offers for staff and coordinate staff positioning for hospitals in need:

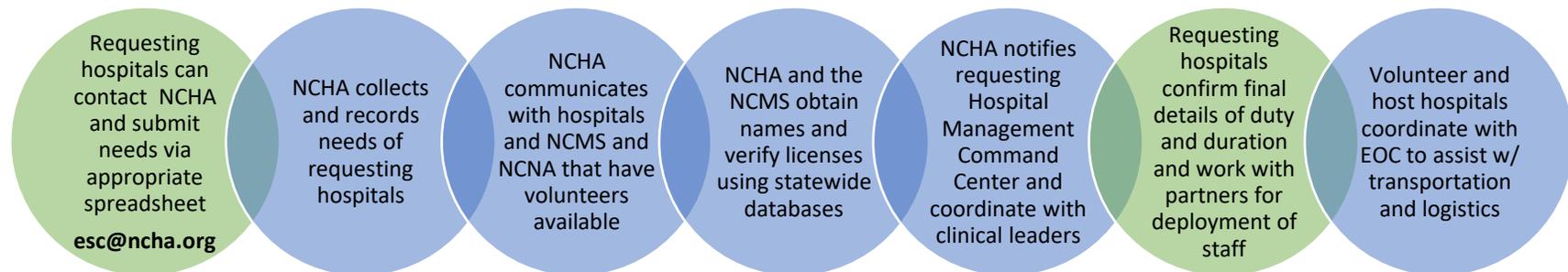
- Coordinate emergency staffing with CEOs, CNOs and CMOs
- Obtain lists of available staff and needed staff from hospitals, states etc.
- Work with the NC Board of Nursing and NC Medical Society to verify and approve licensure
- Conduit to support the CNO and the CMO in deployment of staff to their facilities
- Incorporate with current Qualivis Rapid Response agencies and other agencies as needed

### **Note:**

*Requesting hospitals– hospitals, healthcare systems, healthcare providers needing staff as soon as possible*

*Volunteer hospitals – hospitals, healthcare systems, providers volunteering services to an affected hospital, healthcare system or healthcare provider*

### **NCHA Emergency Staffing Coordination Process**



## Frequently Asked Questions

### What information does NCHA need from the host hospitals?

NCHA needs host hospitals to send specific information on the type of health professionals needed, including their specialty/department where they are needed, EMR-preferred familiarity, length of time volunteer is needed, and other relevant information.

### What information does NCHA need from the providing hospital?

NCHA needs the following information from the providing hospitals:

- name/qualification
- department where needed or where from; any additional credentials
- license held-verify through BON, NC Medical Society or other licensure board

### What are the expectations of the volunteers?

The expectations are that volunteers will work three days of 12-hour shifts for a total of 36 hours. Volunteers should provide their license number so that NCHA and NCMS can easily verify.

- If a group of nurses is coming from an organization and can be deployed as a team, they should register with the statewide online NC Training Exercise Response Management System (NC TERMS) <https://terms.ncem.org/TRS>.
- If there are individual nurses that can be deployed in small 1 or 2 person groups, they should register with the American Red Cross at <https://www.redcross.org/enc>

### What are the responsibilities of the requestig hospitals?

The requesting hospital should provide room and board; transportation to and from the site for the volunteers if needed; and liability, insurance and workers compensation coverage for the volunteers. The requesting hospital should also track the hours of volunteers and file for any reimbursements with FEMA.