



Remi® When a relationship matters.

Remi provides a single point of contact for managing service events; delivering coverage that includes the costs associated with parts, labor, travel, emergency repair, and preventative maintenance.

Personalized Equipment Care Solutions

Remi replaces multiple service agreements and extended warranties with **one agreement that costs less and is more flexible** than the Original Equipment Manufacturer (OEM) or Independent Service Organization (ISO) contract.



Save 15-22%

off your current service contract pricing with the quality and coverages of existing service



Vendor Network

of more than 4,500 certified providers offering the best available service at time of request



One Partner

managing maintenance of multiple equipment types with the flexibility to customize coverage

How it works:



Equipment failure occurs.



Call to report failure or request service



Service Provider performs on-site repairs



Field Service Report and invoice are submitted to Remi for payment



Remi reviews and processes documents, remitting payment directly to the Service Provider

Try Remi risk free

Upload your current electronic equipment service contracts & let us provide you with an alternative quote. If we offer similar coverage for less, consider us. If we don't, stay with your current service contract. Requesting a quote costs you nothing.

theremigroup.com/GetStarted

For more information:

p. (888) 451-8916 #1

f. (704) 887-2916

info@theremigroup.com

Eligible Equipment Types

MEDICAL & IMAGING

Arrhythmia Computers
 Bone Densitometers
 C-Arms
 Cardiac Cath Systems
 Cardiac Output Computers
 CR Readers
 CT Scanners
 Defibrillators
 Fluoroscopic Rooms
 Gamma Cameras
 Imager Fluorescence
 Laser Imagers
 Linear Accelerators
 Mammography Units
 Monitors
 MRIs
 PACS
 Patient Data Monitoring
 Portable X-Ray Machines
 Stress Test Systems
 Tables
 Ultrasound Units
 X-Ray/Fluoroscopic Units
 X-Ray Units
 Workstations

SURGERY

Ablation Systems
 Analyzers
 Biopsy Systems
 Cameras
 Docking Stations
 Electrosurgical Units
 Image-Guided Surgery Systems
 Lasers
 Microscopes
 Phacoemulsifiers
 Smoke Evacuation Systems
 Surgical/Exam Lights
 Ultrasounds

GENERAL OFFICE

Archive Writers
 Automated Filing Systems
 Binding Machines
 Embossers
 Hole Punchers
 Letter Openers
 Mail Inserters
 Mail Sorters
 Mailing Systems
 Micro-Film Readers/Printers
 Micrographics Readers
 Printers
 Scanners
 Shredders
 Sorters
 Stackers

SECURITY & COMMUNICATION

Access Control Systems
 Alarm Systems
 Cameras
 Card Access Systems
 Metal Detectors
 Security Access Systems
 Telephone Systems
 Two-Way Radios
 Video Surveillance Systems
 Voice Mail Systems

LAW ENFORCEMENT

Breathalyzers
 Defibrillators
 Fingerprint Systems
 In-Car Video Systems
 Laptops

INFORMATION TECHNOLOGY

Archiving Appliances
 Back-up Systems
 Data Management Systems
 Laptops
 Mainframes
 Network Devices
 Network Storage
 PCs & Peripherals
 Servers
 Uninterruptible Power Supply

FINANCIAL & POS

Barcode Scanners
 Cash Registers
 Check Scanners
 Currency Scanners
 Currency Sorters
 Drive-up Systems
 Night Depositories

FOOD SERVICE

Bakery Ovens
 Conveyers
 Electronic Scales
 Food Packaging Sealers
 Printer/Label Makers
 Meat Saws
 Meat Slicers
 Meat Tenderizers
 Mixers
 Proof Boxes
 Refrigeration Systems
 Tumblers
 Warmers
 Wrappers

RESEARCH & LABORATORY

Analyzers
 Autosamplers
 Cell Sorters
 Centrifuges
 Chromatography
 DNA Sequencing
 Flow Cytometers
 Fluorometers
 Incubators
 Lasers
 Liquid Handling Workstations
 Mass Spectrometers
 Microplate Readers
 NMR Systems
 Particle Counters
 Projectors
 Refrigerator/Freezers
 Robotic Systems
 Scanners
 Spectrometers
 Spectrophotometers
 Synthesizers
 Tabletop Microscopes
 TEM/SEM Microscopes
 Thermocyclers
 Tissue Processors

...and any other type of electronic equipment

Certain models of equipment may not be eligible due to parts & labor exclusivity and/or availability. List Subject to Change.

About Remi

Since 1998, our mission has been to empower our customers to outperform, by providing cost effective and innovative equipment care solutions delivered with passionate and dedicated service.

\$220M+

saved by
Remi
customers

22,000+

unique
equipment
models covered

4,500+

certified
service
providers

38,000+

service events
managed
annually

- U.S. General Services Administration (GSA) Contract Holder
- Awarded Multiple State & Federal Contracts, covering more than 1 Million service events
- Awarded Inc. 5000 Award for five consecutive years (2012-2016)
- 2015, 2016, 2017, & 2018 Recipient of the *Charlotte Business Journal* "Best Places to Work" award