

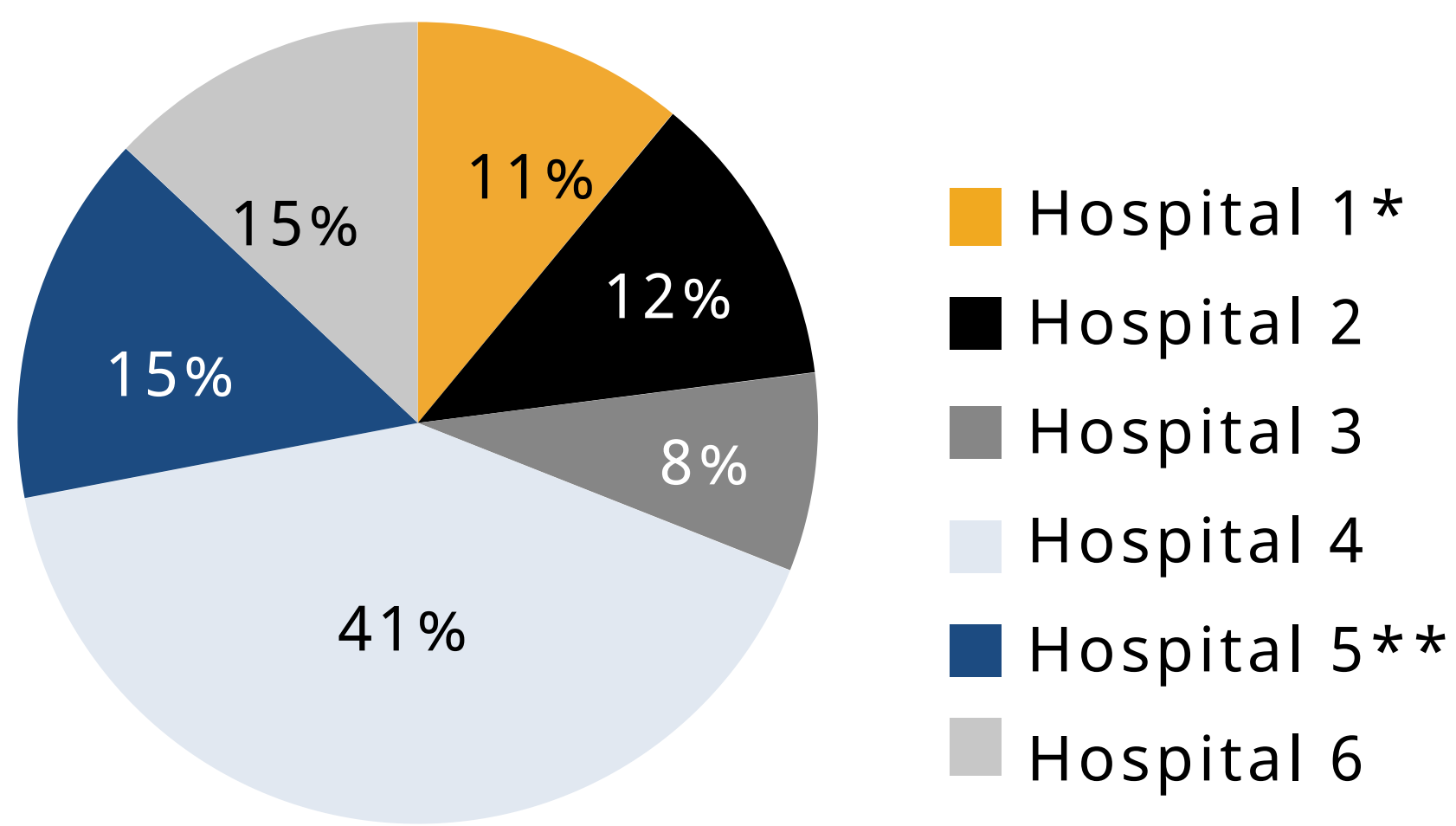
# ED Peer Support Program

June 2020 Final Report

## Enrollment of Adults with Substance & Opioid Use Disorder (SUD & OUD)

# 5213

Total Patients Served (SUD and OUD)

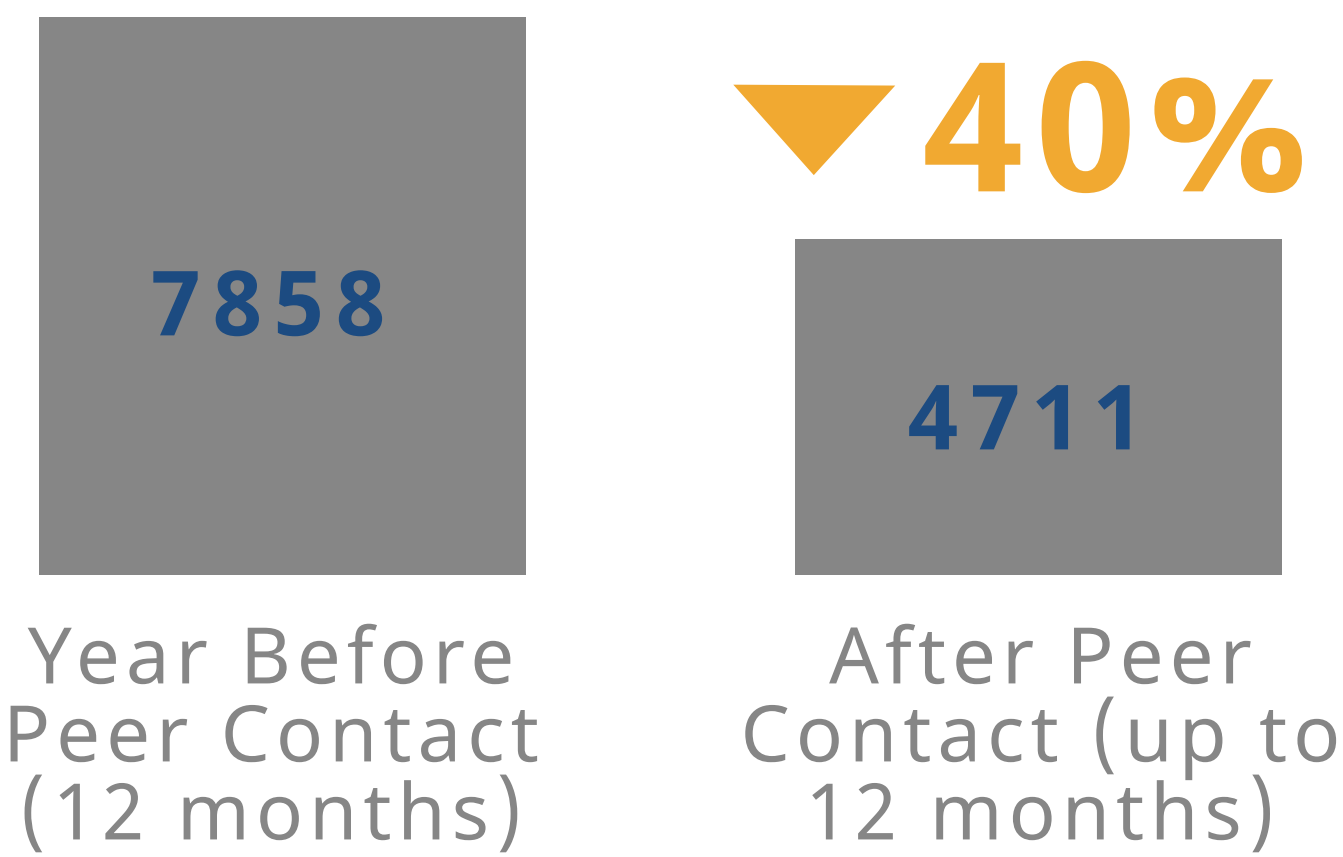


## The ED Peer Support Model

A pilot initiative to combat North Carolina's opioid crisis, the ED Peer Support Program uses certified peer support specialists to connect patients presenting with opioid overdose or OUD to treatment, recovery, and harm reduction supports.

### Total ED Visits

Among ED Peer Support Participants



"Re-admissions to the ED are lower because we're connecting patients with solid substance abuse treatment"

-- Clinician who works with peers

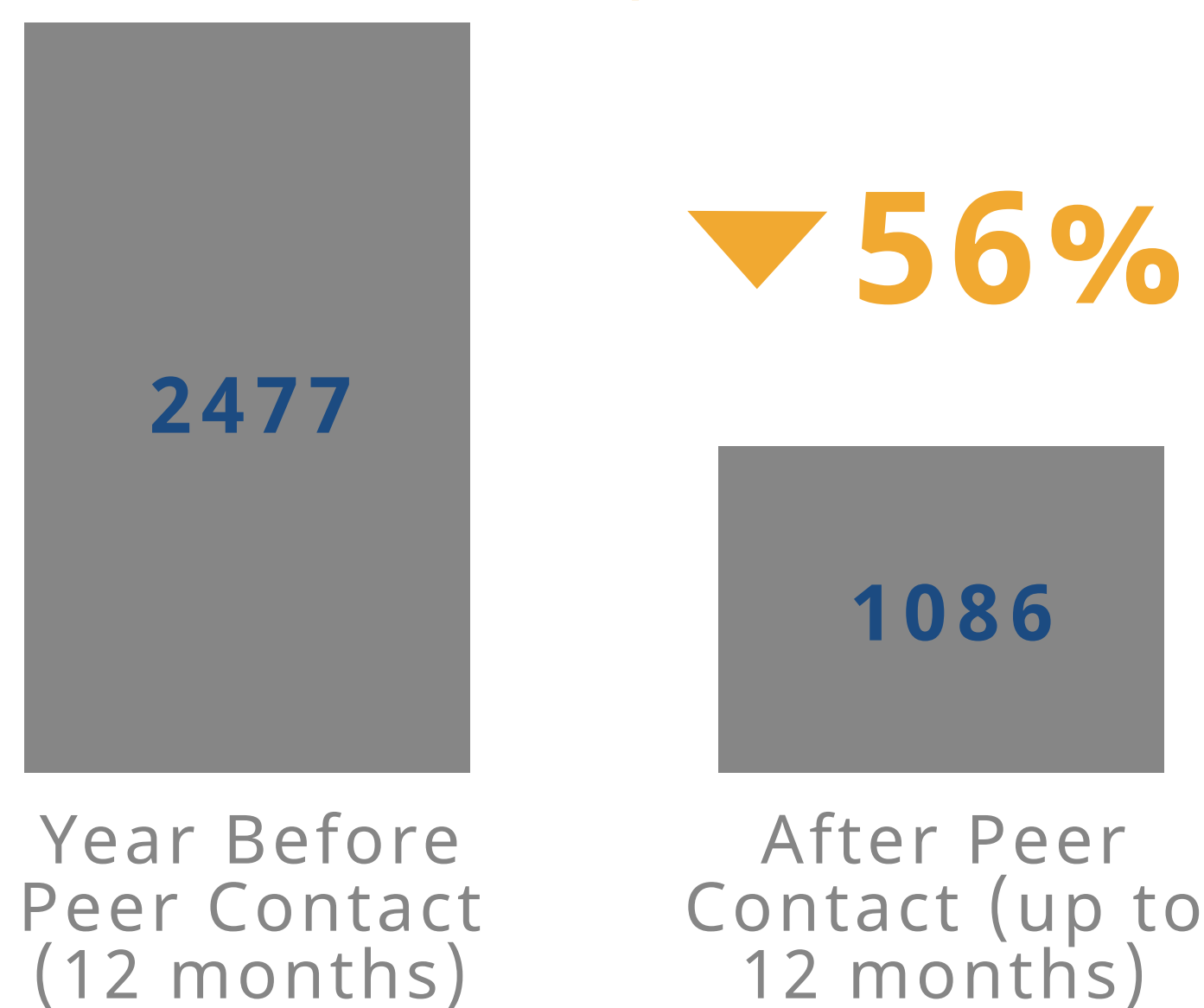
### Mental Health

More than 3 in 10 received mental health care the year before peer contact.



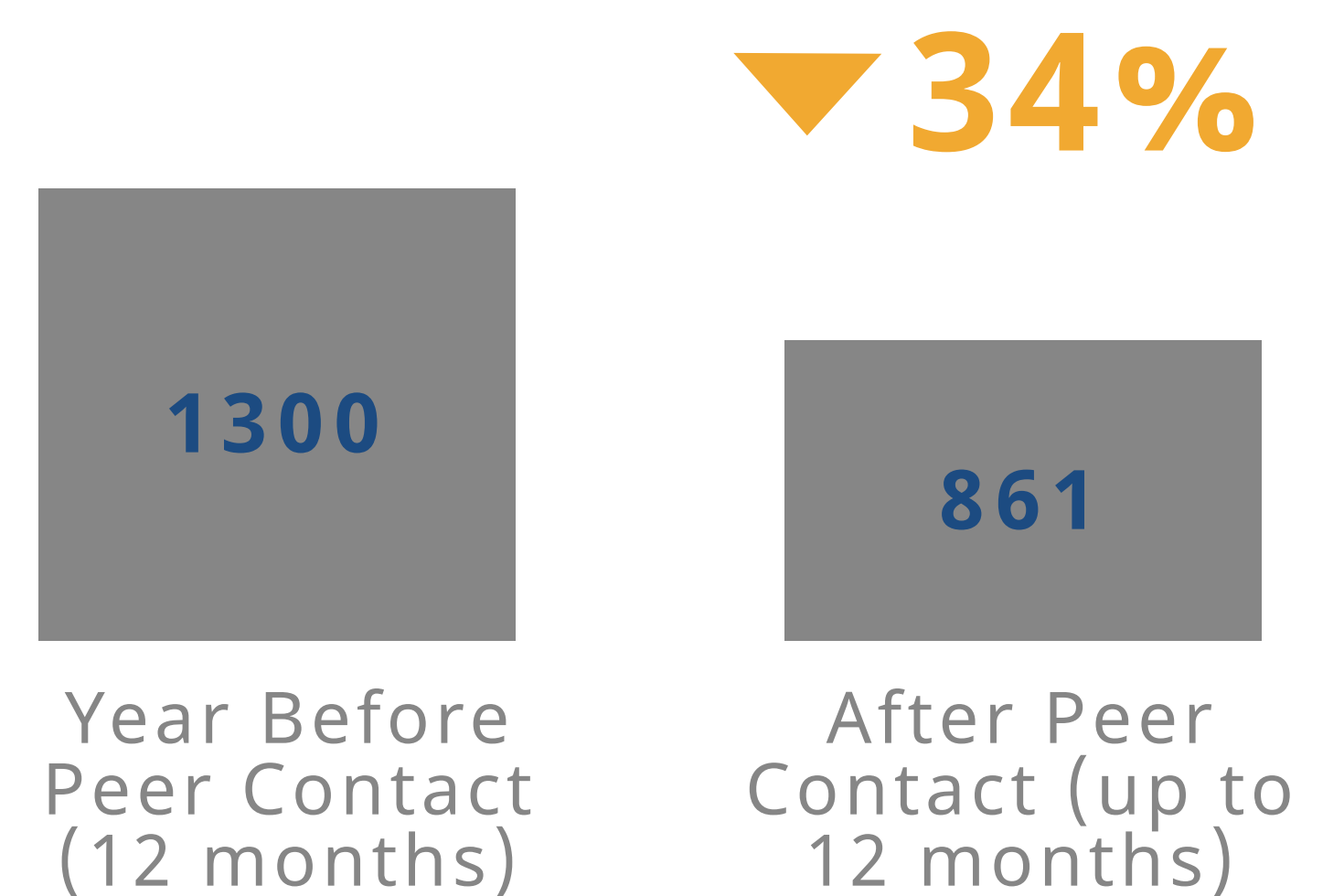
### Total Hospitalizations

Among ED Peer Support Participants



### Total 30-Day Readmissions

Among ED Peer Support Participants



"[As patients] are evaluated in the ED...peers only have that length of time to start building rapport, seeing what that patient wants, what their needs are. Then peers need to prioritize: what is the most important need [for the peer to] be working on at this very moment?"

--Supervisor describing peer workflow

### Referrals from Peers

- MAT
- Harm reduction, mental health, housing, transportation, employment, health insurance

