

Job Description

Job Title	Implementation Research Associate, Carolinas Health Innovation Institute		
Reports to	Director of Learning and Impact, Carolinas Health Innovation Institute		
Effective Date	January 1, 2021	Manager of People	No
FLSA Status	Exempt	EEOC Class	2

ABOUT NCHA

NCHA is a statewide trade association representing more than 130 hospitals providing acute care, ambulatory care, sub-acute care, rehabilitative, home health and hospice services, behavioral health services, state psychiatric inpatient services and veterans' services. The association promotes and supports our members and associated partners by advocating for sound public policy, advancing collaborative partnerships, and accelerating innovation to improve the health of the communities where we live and work. NCHA achieves this work by leverage the scope and scale associated with a \$18+ million-dollar organization, which is funded by members' dues, grants, and shared service.

The NC Healthcare Foundation (NCHF) is one of the top 5 largest foundations affiliated with state hospital associations in the country.

The Carolinas Health Innovation Institute (CHI2) is a newly formed partnership between NCHA and the South Carolina Hospital Association (SCHA), with a \$4 million operating budget and management centralized at NCHA. The Institute's purpose is to "redefine system of care to equitably and sustainably meet the health needs of the Carolinas."

PURPOSE

The Implementation Research Associate reports to the Director of Learning and Impact, Carolinas Health Innovation Institute and is responsible for enhancing the translation of high-quality research to routine practice in an effort to improve health outcomes. This position focuses on the systematic adoption and integration of strategies to close the evidence-to-practice gap by identifying and addressing the barriers that slow or halt the uptake and scalability of proven health interventions, innovative models and evidence based practices.

This role includes building and improving systems that advance learning across the CHI2, supporting in the development and monitoring of metrics to assess the impact of the work, and pursuing opportunities to share what is learned to inform the field.

RESPONSIBILITIES

- Apply implementation science methods to the design and execution of projects.
- Advise Program Development Directors on design of technical assistance resources to support pilots and demonstrations of innovative program models.
- Work with state teams, partner organizations, and grantees to translate research findings into routine and practice.

- Support the development of standard deliverables; including evaluation plans, performance management plans, publishable report summaries, experience reviews, progress reports, monitoring reports and evaluation reports.
- Generate appropriate methodologies and tools to achieve rapid cycle improvement.
- Using data, identify potential areas for targeted improvement.
- Perform health outcomes research.
- Create impact reports.
- Develop data visualizations to reveal valuable insights.
- Conduct data and exploratory analyses.
- Produce predictive analytics to further understand opportunities for payment and policy reforms.
- Monitor key performance indicators.
- Support coordination between CHI2 and state-level implementation efforts.
- Ensure the integrity of the methodology, process, and comparability of evaluation findings across states.
- Perform other tasks and duties as may be assigned.

NCHA MISSION/VISION/VALUES

- Embrace the NCHA mission to improve the health of the communities where we live and work by advocating for sound public policy and collaborative partnerships
- Support the vision for a North Carolina where high-quality healthcare is equitable and accessible for all
- Demonstrate the association's core values: Respect. Integrity. Teamwork. Accountability. Perseverance.

INTERNAL RELATIONSHIPS

- Collaborates with program leads, evaluation and data teams members, finance and policy team members, internal subject matter experts, and other staff on the development and execution of CHI2 initiatives.
- Works closely with Director of Learning and Impact and data and evaluation staff to help ensure completion of grant deliverables and compliance with funder requirements.

EXTERNAL RELATIONSHIPS

- Maintains communication with funders, hospital and health systems, academic institutions, government relations officers and policy development committee members across the Carolinas.
- Develops and maintains good working relationships with state health, community, and advocacy organizations.

EDUCATION AND EXPERIENCE

- Bachelor's Degree required; Master's Degree preferred
- Minimum five (5) years in implementation science, public health or related field required
- Experience in data capture and reporting
- Experience in implementation science methods, performance improvement and outcomes measurement
- Demonstrated knowledge and experience with advanced data visualization tools
- Strong analytic, critical thinking and problem-solving skills
- Must be familiar with research design, data analysis, and statistics
- Ability to work collaboratively with teams and communicate effectively
- An equivalent combination of education, training, and experience may be considered

KNOWLEDGE, SKILLS AND ABILITIES

- Excellent interpersonal, communication, writing, and collaboration skills
- Strong analytic, critical thinking and problem-solving skills
- Strong data management skills and familiarity with a statistical software package preferred
- Skill and demonstrated results in promoting learning and data use
- Ability to establish and maintain effective working relationships with colleagues, managers, members and partners
- Creative, well spoken, and articulate in order to effectively communicate with customers and to give presentations
- Embrace the purpose of the CHI2 to redefine systems of care to equitably and sustainably meet the health needs of the Carolinas
- Ability to work collaboratively with teams
- Ability to manage and organize time effectively

WORK ENVIRONMENT AND PHYSICAL DEMANDS

- Work performed mostly in an office environment
- Use a computer throughout the workday
- Requires occasional in-state travel

North Carolina Healthcare Association is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, religion, age, sex, national origin, veteran status, disability, sexual orientation, or other protected status.