

Enhance patient care with a remote workforce.

ABOUT US

Specializing in remote healthcare services, Intelassist provides experienced and highly skilled professionals based in Manila, Philippines to support healthcare organizations globally.

Since 2007, we've sourced, trained, and retained top-tier talent who work directly and exclusively for each of our partners. We help them find the best candidates while covering traditional overhead costs, HR, and payroll, allowing our partners to focus on their business and patients.

OUR EXPERTISE

Offering tailored solutions and on-demand assistance, our team engages across a spectrum of healthcare projects, ranging from clinical to administrative domains. Whether it's optimizing patient care, streamlining operations, or enhancing medical infrastructure, we're equipped to meet your distinctive needs. Our healthcare experts boast extensive qualifications and a minimum of 5 years' hands-on involvement in their specialized healthcare fields.

Low turnover
of staff

<5%

Cost savings

50%+

Minimum years of
experience for
candidates

5+

AN EXTENSION OF YOUR TEAM

Our skilled workforce in the Philippines covers a range of essential tasks for U.S.-based healthcare companies, including call handling, appointment scheduling, and telemedicine support, as well as specialized assistance in clinical research, data entry, and analysis.

Our expertise extends to remote medical imaging analysis, medication verification, EHR management, and patient counseling. We also offer remote patient monitoring, nurse triage, and support for insurance companies in claims processing and customer service.

Patient Care and Support

- Nurse Trainers
- Intake Specialists
- Care Management Analyst
 - Schedule and approve procedures and inpatient hospital stays
- Telehealth Support
 - Appointment scheduling, patient inquiries, technical support for telemedicine platforms
- Nurse Triage and Remote Patient Monitoring
 - Assist patients with non-emergency medical concerns

Healthcare Operations and Administration

- Medical Coders and Billers
- Medical Transcriptionists
- Health Information Management
 - Maintaining and securing patient health records (i.e., EHR management and data entry)
- Health Insurance Services
 - Insurance companies may outsource tasks related to claims processing, customer service, and policy administration.

Allied Health and Clinical Support

- Clinical Research Support
 - Some aspects of clinical research, such as data entry, analysis, and administrative tasks, have been outsourced to the Philippines to leverage a skilled and cost-effective workforce.
- Radiologic Technologists
 - Remote monitoring and analysis of medical imaging studies, such as X-rays and CT scans, have also been outsourced to the Philippines.
- Pharmacy Support
 - Medication verification, prescription processing, and patient counseling for pharmaceutical companies or online pharmacies may be outsourced.
- Healthcare content creation and writing

THE BENEFITS OF OUR SERVICES



More flexible shift planning to suit your needs



Improved workflow and productivity with skilled nurses



Diagnostic confidence, anywhere



Strict adherence to cybersecurity and patient privacy practices (HIPAA-compliant)



Remote management of workstations across multiple locations



A work culture that allows us to attract top talent

Intelassist provides the flexibility of shift planning tailored to your specific requirements, optimizing coverage and adaptability. Our skilled healthcare professionals contribute to heightened workflow efficiency and productivity.

We also provide diagnostic confidence by enabling access to our experienced team from any location. Our commitment to strict cybersecurity measures and unwavering adherence to patient privacy practices ensures the utmost protection of sensitive medical data.

Beyond these advantages, our work culture stands out as a magnet for top-tier talent, allowing us to assemble a dedicated team of professionals who possess a deep understanding of healthcare nuances.

With our comprehensive approach, your team can benefit from improved operational dynamics, confident diagnostics, a streamlined workforce, and reduced operational costs without compromising on quality.

TRUSTED PARTNERS

