

NC-Partnership for Connected Care (NC-PFCC) Learning and Action Network Application Scoring Criteria

Domain 1: Application Submission Collaboration

- Application is clear that it was submitted collaboratively between FQHC and hospital and is complete with minimal need to reach back for information.

Domain 2: Partnership Background

- Length of Time dyad partnership has existed
- The application clearly demonstrates the dyad initially partnered to address a problem or community need using reliable data or evidence, and goals were established and evaluated for the partnership
- The partnership was built on a shared, long-term vision rather than just being assembled temporarily to address a specific objective.

Domain 3: Community Engagement

- The application clearly describes how the dyad engages with patients and families to hear and understand their needs in a consistent manner.
- There is evidence to show that the dyad has community representation within their governance structure, and it is effective. I.e., Patient-family-community perspectives directly guide and inform the partnership.
- The application describes how the dyad supports communities served through collaborative programs and initiatives.

Domain 4: Current Partnership Function

- Partnership has clear operational processes defined and executed: Formal structure for governance of partnership in place and functional
- Clearly defined financial decision-making authority
- Clearly defined operational decision-making authority
- Shared services or resource agreements
- Formal process for resolving conflicts
- MOU, contract, DUA, or other written agreement(s)
- Shared or interoperable EHR/information systems
- Established referral/care coordination workflows
- Established and regular leadership meetings
- There is evidence to show dyad partners have established goals for partnership with target populations identified, and there are related metrics, evaluation processes and structures in place to assess progress and address any identified gaps.

Domain 5: Partnership Value and Success Factors

- There is evidence to support that this dyad has value to partners (patients, FQHCs, and hospitals):
 - Improves patient access (as defined by one of the 6 A's of Access)
 - Affordability
 - Availability
 - Accessibility
 - Accommodation (aka Adaptability)
 - Acceptability
 - Awareness
 - Improves utilization outcomes (has evidence to document)
 - Improves quality indicators (has evidence to document)
 - Financially benefits at least one, or all partners (including patients) (e.g., Reduces uncompensated care for at least one partner, reduced out-of-pocket costs for specialty care, etc.)
 - Improves patient satisfaction (has evidence to document)
- The dyad recognizes and can articulate what makes the partnership successful

Domain 6: Future Partnership Development

- There is clear intent and plan to continue and strengthen partnership in a sustainable manner.
- Participants see clear, strategic value in LAN involvement to support ongoing growth

Budget Alignment

Proposed budget for use of granted funding seems reasonable and well aligned with intended impacts of NC-PFCC and proposed use of the dyad